

PRINCE2[®] Maturity Model (P2MM) Self-Assessment



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Introduction

Self-Assessment

The PRINCE2 Maturity Model (P2MM) is derived from the Portfolio, Programme and Project Management Maturity Model (P3M3™). P3M3 is an overarching model containing three individual models:

Portfolio Management Maturity Model (PfM3)

Programme Management Maturity Model (PgM3)

Project Management Maturity Model (PjM3)

The P2MM can be used by organizations that have adopted PRINCE2 as the basis for their project management method, in place of the Project Management Maturity Model.

In line with the other models, P2MM uses a five-level maturity framework and the five **Maturity Levels** are:

Level 1 – awareness of process

Level 2 – repeatable process

Level 3 – defined process

Level 4 – managed process

Level 5 – optimized process

P2MM focuses on the same seven **Process Perspectives**, which exist in all of the other three models and can be assessed against the five levels of maturity. The flexibility of the P3M3 approach allows organizations to review all seven Process Perspectives across all three models – portfolio, programme and project management – but they can also review just one (or several) of the Process Perspectives, whether across all three models or across only one or two of them. This can be useful to gain a better understanding of an organization's overall effectiveness in, for example, risk management or resource management.

This self-assessment tool should be read in conjunction with the P2MM version 2.1 standard itself and the OGC Glossary of terms. These can be found at:

Self assessment at www.p3m3-officialsite.com

Common Glossary at www.best-management-practice.com/Glossary-and-Acronyms

Use of the P2MM Self-Assessment

The P2MM Self-Assessment can be used in many ways, for example:

- to provide a basic introduction and overview of the scope of P2MM

- to gauge the current level of organizational maturity in respect of PRINCE2 project management
- to gain an understanding of the key practices in effective PRINCE2 project management processes
- to identify the key practices that need to be embedded within an organization for it to improve process capability and achieve the next Maturity Level
- to understand and improve an organization's capability to manage its PRINCE2 projects more effectively.

The P2MM self-assessment questionnaire is one of a number of alternative ways for an organization to begin to explore the P2MM model. It introduces some of the core concepts such as the five Maturity Levels and seven Process Perspectives that are the foundations of the P2MM.

By completing the self-assessment questionnaire, a relatively quick evaluation of the current organizational maturity with respect to PRINCE2 project management is obtained. Do remember though, that self-assessments tend to introduce a degree of optimism bias that is often removed through a facilitated assessment conducted by a competent third party.

The self-assessment questionnaire may be used as an introduction to the model and individuals in completing the questionnaire are encouraged to explore the P2MM and the P3M3 further. It may also be used as perhaps a pre-cursor to seeking further information, external consultancy, training or assistance on using P2MM and/or P3M3. Further information, including details of formal reviews, can be found on the official P3M3 website.

It should of course be recognised that the actual P2MM model and in particular the **Attributes** - indicators of process and behavioural maturity, should be referenced in drawing-up an improvement plan. The P2MM model and knowledge of where the organization needs or wants to be positioned in future, should underpin any subsequent improvement initiatives and the P2MM model and not simply the self-assessment questionnaire should be the basis of continuous improvement initiatives.

User Guidance

The self-assessment consists of nine questions and although the self-assessment is based on a few questions, it remains a powerful tool addressing both process capability and providing insight into an organization's Maturity Levels in respect of portfolio, programme and PRINCE2 project management.

In completing the self-assessment, a decision needs to be taken on whether the scope will be limited to a particular combination of portfolio, and/or programme and/or PRINCE2 project management. For example, an organization may wish to assess just project management, or programme and project management. A second decision on scope is to determine the boundary of the organization that is to be reviewed i.e. is it the whole organization or a particular division or department alone?

The first question relates to the overall organizational maturity levels. The aim in answering this question is to ascertain which of the five Maturity Level descriptions best describes the portfolio, programme and/or project management processes within the organization. In answering this question, users are encouraged not only to familiarize themselves with the definitions of portfolio, programme and/or project management within Chapters 3 and 4 of the P3M3 and section 3 of the P2MM respectively, but to familiarize themselves with the characteristics which constitute best practice.

The questionnaire then contains seven questions, one for each of the Perspectives contained within P3MM covering:

- Management Control
- Benefits Management
- Financial Management
- Stakeholder Engagement
- Risk Management
- Organizational Governance
- Resource Management

In completing the self-assessment questionnaire, a user may elect to answer questions on a subset of perspectives that are perhaps of particular interest to the organization or reflect the particular user's knowledge of the organization's processes and practices.

A description is presented for each perspective covering five levels of maturity for portfolio and/or programme and/or project management.

The user needs to simply decide which of the five descriptions most adequately reflects the organization's current capability.

In reading the descriptions, the user may conclude that the organization could be positioned within perhaps two of the Levels. In such circumstances, the user should review the specific Attributes associated with the Perspective Level descriptions within P3M3 and/or P2MM. There are usually c.10 attributes associated with each Perspective Level and the user should review each of the specific Attributes in turn for the two Levels and consider whether the specific attribute is true or false in respect to current practice within the organization. By simply counting the number of affirmative specific Attributes within two Levels, a decision can be taken based on the greater number of affirmative Attributes. In the unlikely case that the count is the same between two levels, then the organization should select the lower Perspective Level.

The final question, provides a cross-check on the structural components i.e. between the individual perspectives and the overall maturity level for portfolio, programme and/ or project management.

It should be remembered that self-assessment has a tendency to result in some optimism bias and that although by completing the questionnaire, one will have indicative values of process capability and the overall organizational maturity in relation to portfolio, and/or programme and/or project management, it cannot be relied upon to the same extent as a detailed facilitated assessment carried out by a qualified, registered consultant.

Step-by-Step Guide

The following steps provide a simple guide to accomplishing a P3M3 self-assessment.

The first step, after familiarizing oneself with the general scope of P3M3, is to decide on the intent of the self-assessment, the range of areas to be covered and the parts of the overall organization to be included. For example, it may be the intent to limit the assessment to programme and/or project management, or perhaps to look at (say) organizational governance and risk management

across portfolio, programme and project management, or to limit the scope to one division alone.

The next step, having determined the scope of the assessment is to determine the most appropriate individual(s) to complete the exercise. The self-assessment may be undertaken by:

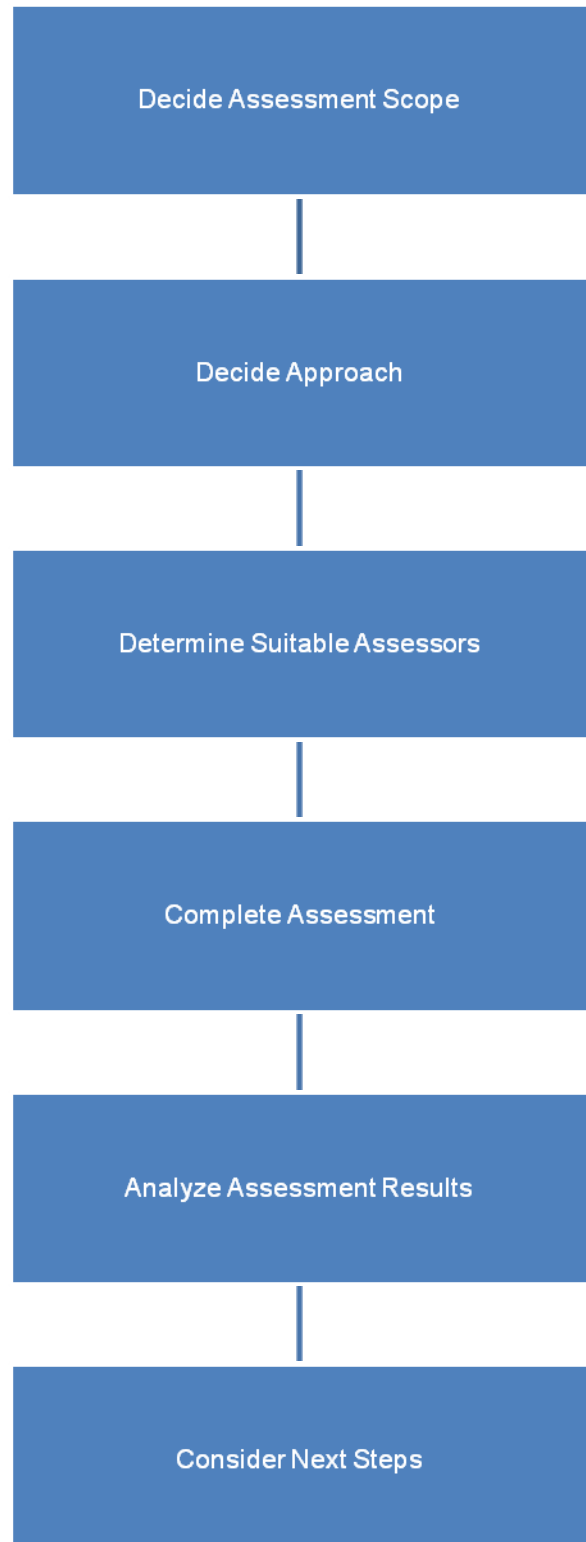
- **an individual**, with knowledge of the organization's portfolio, programme and/or project management processes and practices, as applicable.
- **a group of people**, either individually, or as a team to arrive at a consensus.
- **an internal or external facilitator**, to identify key individuals, e.g. Project Director, Programme Managers, collating answers from key personnel either individually or in groups and analysing the response(s).

Having decided upon the assessment scope, and determined the approach and who will contribute to answering the questionnaire, the assessment can be completed, by referring to the model answers supplied. The most appropriate response from the model answer specification should be selected that reflects the current process / practices within the organization. Where a group of individuals have provided their answers, the leader of the review will need to determine and agree a process for combining the individual scores. This might be the minimum score, or some form of averaging.

The penultimate step is to analyze the results of the assessment in the context of the organization's goals or intent. For example, the self-assessment may have been undertaken to provide a current baseline from which the efficacy of process improvement can be judged; alternatively it may be used to help justify the case for investment in (say) project management methods training.

The final step, having analyzed the results of the self-assessment is to consider and plan the next steps and perhaps continue to improve portfolio, programme and/or project management within the organization leading to improved efficiency, quality and successful delivery of the organization's initiatives.

Generic Approach to P3M3 Self-Assessment



P2MM Self-Assessment Questionnaire

P3M3 and P2MM both use a five-level maturity framework and the five Maturity Levels are:

- Level 1 – awareness of process
- Level 2 – repeatable process
- Level 3 – defined process
- Level 4 – managed process
- Level 5 – optimized process

The descriptions and characteristics of the five Maturity Levels apply equally to each of the three sub-models – Portfolio, Programme and Project Management, and to the P2MM. P3M3 recognizes that organizations may excel at project management without having embraced programme management, or indeed vice versa. Similarly, an organization may be accomplished in portfolio management but immature in programme management. P3M3 therefore allows an organization to assess its effectiveness against any one or more of the sub-models or the P2MM independently. Although an overall P3M3 maturity rating cannot be given, since each model is independent from the others, gauging the overall maturity of an organization is still possible by undertaking assessments under all three sub-models.

The first question relates to the overall organizational maturity levels. The aim in answering this question is to ascertain which of the five descriptions given below is the most accurate reflection of the portfolio, programme and/or project management processes.

Question 1: Our organization can be best characterised as having

	Organisation description	Tick the most appropriate description
a	<p>Processes are not usually documented; there are no, or only a few, process descriptions. Actual practice is determined by events or individual preferences, and performance is variable.</p> <p>Successful initiatives are often based on key individuals' competencies rather than organization-wide knowledge and capability and the organization is unable to repeat past successes consistently. Such "successes" are often achieved with budget and/or schedule overruns.</p> <p>Processes are undeveloped or incomplete. There is little, if any, guidance or supporting documentation, and even terminology may not be standardized across the organization – e.g. business case, risk, issues, etc. may not be interpreted in the same way by all managers and team members.</p>	
b	<p>The organization is able to demonstrate that basic management practices have been established – e.g. tracking expenditure and scheduling resources – and that processes are developing. There are key individuals who have had suitable training and who can demonstrate a successful track record and through them, the organization is capable of repeating earlier successes in the future.</p> <p>Initiatives are performed and managed according to their documented plans; project status and delivery is visible to management at defined points, such as on reaching major milestones.</p> <p>The organization may still have inadequate measures of success; unclear responsibilities for achievement; ambiguity and inconsistency in business objectives; lack of fully integrated risk management; limited experience in change management; and inadequacies in communications strategy.</p>	
c	<p>Management and technical processes are documented, standardized and integrated to some extent with other business processes. There is likely to be process ownership and an established process group with responsibility for maintaining consistency and delivering process improvements across the organization.</p> <p>Senior management are engaged consistently and provide active and informed support.</p> <p>There is likely to be an established training programme to develop the skills and knowledge of individuals so they can more readily perform their designated roles. A key aspect of quality management will be the widespread use of peer reviews of identified products, to better understand how processes can be improved and thereby eliminate possible weaknesses.</p> <p>A key distinction between this and the previous level description is the scope of standards, process descriptions and procedures. Processes will be managed more proactively and the standard processes can be tailored to suit specific circumstances, in accordance with explicit guidelines.</p>	

Question 1: Our organization can be best characterised as having

Organisation description	Tick the most appropriate description
<p>d The organization demonstrates mature behaviour through defined processes that are quantitatively managed – i.e. controlled using metrics and quantitative techniques. There is good evidence of quantitative objectives for quality and process performance, and these are being used as criteria in managing processes. The measurement data collected is contributing towards the organization's overall performance measurement framework and facilitates portfolio analysis and ascertaining the current capacity and capability constraints.</p> <p>Top management are proactively seeking out innovative ways to achieve goals.</p> <p>Using metrics, management can effectively control processes and identify ways to adjust and adapt them to particular initiatives without loss of quality.</p>	
<p>e The organization is focused on optimization of its quantitatively managed processes to take into account changing business needs and external factors. It is able to anticipate future capacity demands and capability requirements to meet delivery challenges – e.g. through portfolio analysis.</p> <p>Top managers are seen as exemplars, reinforcing the need and potential for capability and performance improvement.</p> <p>The knowledge gained by the organization from its process and product metrics will enable it to understand causes of variation and therefore optimize its performance. The organization will be able to show that continuous process improvement is being enabled by quantitative feedback from its embedded processes and from validating innovative ideas and technologies. The organization will be able to demonstrate strong alignment of organizational objectives with business plans, and this will be cascaded down through scoping, sponsorship, commitment, planning, resource allocation, risk management and benefits realization.</p>	

P2MM contains seven process perspectives that identify the key characteristics of mature organizations using PRINCE2 project management to successfully achieve strategic objectives and priorities. The processes and practices that characterise a particular level of maturity within each perspective are described.

The following set of questions is intended to examine the maturity associated with each of the seven perspectives.

Management Control

This covers the internal controls of the project and how its direction of travel is maintained throughout its life cycle, with appropriate stages to enable it to be stopped or redirected by a controlling body if necessary.

Management control is characterized by clear evidence of leadership and direction, scope, stages and review processes during the course of the project. There will be regular Highlight Reports and clearly defined decision-making processes. There will be full and clear objectives and descriptions of what the project will deliver. Projects should have clearly described outputs.

Internal structures will be aligned to achieve these characteristics and the focus of control will be on achieving them within the tolerances set by corporate or programme management and based on the broader organizational requirements. Issues will be identified and evaluated, and decisions on how to deal with them will be made using a structured process with appropriate impact assessments.

Question 2: Our management control

PRINCE2 project management

- | | |
|---|---|
| a | PRINCE2 project management terminology is used by some members of the organization but not consistently and possibly not understood by all stakeholders. Projects will be conducted and managed according to individual preferences |
| b | The concept of project management will have been grasped by the organisation, and there may be local experts, such as experienced PRINCE2 project managers, working on key projects. |
| c | PRINCE2 provides the centrally defined and documented approach to a project management life cycle and controls, and it is applied in all projects by capable staff who support project teams. |
| d | PRINCE2 project management is seen as a key tool for the delivery mechanism of change. Within the project environment the focus is on improvement of delivery through measurement and analysis of performance. |
| e | Management controls ensure that the PRINCE2 project approach delivers the change objectives of the organization. Acceptance of project management as the optimal approach to change delivery is organization-wide. There will be evidence of continual improvement. |
-

Benefits Management

Benefits management is the process that ensures that the desired business change outcomes have been clearly defined are measurable and are ultimately realized through a structured approach and with full organizational ownership.

Benefits should be assessed and approved by the organizational areas that will deliver them. Benefit dependencies and other requirements are clearly defined and understanding gained on how the outputs of the project will meet those requirements. There should be evidence of suitable classification of benefits and a holistic view of the implications being considered. All benefits should be owned, have realization plans and be actively managed to ensure that they are achieved. There will be a focus on operational transition, coupled with follow-up activities to ensure that benefits are being owned and realized by the organization.

There will be evidence of continual improvement being embedded in the way the organization functions. This process will identify opportunities that can be delivered by projects and also take ownership of the exploitation of capabilities delivered by projects. Change management, and the complexities this brings, will also be built into the organization's approach.

Question 3: Our benefits management is best described by:

PRINCE2 project management

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| a | There is some recognition that the concept of benefits can be differentiated from project outputs. |
| b | Benefits are recognized as an element within project Business Cases. There may be a Benefits Review Plan documenting who is responsible for particular benefits and their realization, but this is unlikely to be followed through or consistent. |
| c | There is a centrally managed and consistent framework for defining and tracking the realization of benefits arising from project outputs. |
| d | Benefits management is embedded within the PRINCE2 approach and there is a focus on delivery of business performance from project outputs. Project performance metrics are collected and analyzed. |
| e | Benefits management is embedded within the organizational approach to change and is assessed as part of the development of organizational strategy. Business performance metrics are linked to, and underpin, the recognition of benefits realization. There is evidence of continual improvement. |
-

Financial Management

Finance is an essential resource that should be a key focus for initiating and controlling projects. Financial management ensures that the likely costs of the project are captured and evaluated within a formal Business Case and that costs are categorized and managed over the investment life cycle.

There should be evidence of the appropriate involvement of the organization's financial functions, with approvals being embedded in the broader organizational hierarchy. The Business Case should define the value of the initiative to the business and contain a financial appraisal of the possible options. The Business Case will be at the core of decision-making during the project's life cycle, and may be linked to formal review stages and evaluation of the cost and benefits associated with alternative actions. Financial management will schedule the availability of funds to support the investment decisions.

Question 4: Our financial management is best described by:

PRINCE2 project management

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| a | There is little or no financial control at project level. There is a lack of accountability and monitoring of project expenditure. |
| b | Project Business Cases are produced in various forms and the better and more formal cases will present the rationale on which to obtain organizational commitment to the project. Overall cost of the project is not monitored or fully accounted for. |
| c | There are centrally established standards for the preparation of Business Cases and processes for their management throughout the project life cycle. Project managers monitor costs and expenditure in accordance with organizational guidelines and procedures, with defined interfaces with other financial functions within the organization. |
| d | The organization is able to prioritize investment opportunities effectively in relation to the availability of funds and other resources. Project budgets are managed effectively and project performance against cost is monitored and compared. |
| e | Project financial controls are fully integrated with those of the organization. Cost estimation techniques used at the project level are continually reviewed in terms of actual versus estimate comparisons to improve estimation throughout the organization. There is evidence of continual improvement. |
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Stakeholder Engagement

Stakeholders are key to the success of any project. Stakeholders at different levels, both within and outside the organization, will need to be analyzed and engaged with effectively in order to achieve objectives in terms of support and engagement. Stakeholder engagement includes communications planning, the effective identification and use of different communications channels, and techniques to enable objectives to be achieved. Stakeholder engagement should be seen as an ongoing process across all projects and one that is inherently linked to the project's life cycle and governance controls.

Question 5: Our approach to stakeholder engagement is best described by:

PRINCE2 project management

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|---|---|
| a | Stakeholder engagement and communication is rarely used by projects as an element of the delivery toolkit. |
| b | Projects will be communicated to stakeholders, but this is linked more to the personal initiative of project managers than to a structured approach being deployed by the organization. |
| c | There is a centrally managed and consistent approach to stakeholder engagement and communications used by all projects. |
| d | Sophisticated techniques are used to analyze and engage the project stakeholder environment effectively, and quantitative information is used to underpin the assessment of effectiveness. |
| e | Communications are being optimized from extensive knowledge of the project stakeholder environment, to enable the projects to achieve their objectives. There is evidence of continual improvement. |
-

Risk Management

This views the way in which the organization manages threats to, and opportunities presented by, the project. Risk management maintains a balance of focus on threats and opportunities, with appropriate management actions to minimize or eliminate the likelihood of any identified threat occurring, or to minimize its impact if it does occur, and to maximize opportunities. It will look at a variety of risk types, both internal and external, that affect the project and will focus on tracking the triggers that create risks.

Responses to risk will be innovative and proactive, using a number of options to minimize threats and maximise opportunities. The review of risk will be embedded within the project's life cycle and have a supporting procedure and structures to ensure that the appropriate levels of rigour are being applied, with evidence of interventions and changes made to manage risks.

Question 6: Our risk management is best described by:

PRINCE2 project management

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| a | There is minimal evidence of risk management being used to any beneficial effect on projects. There may be evidence of risks being documented but little evidence of active management. |
| b | Risk management is recognized and used on projects, but there are inconsistent approaches, which result in different levels of commitment and effectiveness. |
| c | Project risk management is based on a centrally defined process that is cognizant of the organization's policy for the management of risks and is used consistently. |
| d | Project risk management is working effectively, is embedded, and the value of risk management can be demonstrated. There is evidence of opportunity management and management of risk aggregation. |
| e | Risk management is embedded in the organizational culture and underpins all decision-making within projects. There is evidence of continual improvement. |
-

Organizational Governance

This looks at how the delivery of projects is aligned to the strategic direction of the organization. It considers how start-up and closure controls are applied to projects and how alignment is maintained during a project's life cycle. This differs from management control, which views how control of initiatives is maintained internally, as this perspective looks at how external factors that impact on initiatives are controlled (where possible, or mitigated if not) and used to maximize the final result. Effective sponsorship should enable this.

Organizational governance also looks at how a range of other organizational controls are deployed and standards achieved, including legislative and regulatory frameworks. It also considers the levels of analysis of stakeholder engagement and how their requirements are factored into the design and delivery of outputs and outcomes.

Question 7: We deliver organizational governance by:

PRINCE2 project management

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| a | Some informal governance of projects exists but has undefined links to broader organizational controls. Roles are unlikely to be formally defined. |
| b | Project management from an organizational perspective is beginning to take shape through the use of PRINCE2, but with ad hoc controls and no clear strategic control. Roles and responsibilities will be inconsistent, as will reporting lines. |
| c | Centrally defined organizational controls are applied consistently to all projects, with decision-making structures in place and linked to organizational governance. |
| d | There are clearly aligned project decision-making processes that adopt and integrate with broader organizational governance and which are transparent to those involved. Project management responsibilities are embedded within broader role descriptions. |
| e | The governance arrangements for projects are a core aspect of organizational control, with demonstrable reporting lines to Executive Board level and with clear ownership and control responsibilities embedded within the organization. There is evidence of continual improvement. |
-

Resource Management

Resource management covers management of all types of resources required for delivery. These include human resources, buildings, equipment, supplies, information, tools and supporting teams. A key element of resource management is the process for acquiring resources and how supply chains are utilized to maximize effective use of resources. There will be evidence of capacity planning and prioritization to enable effective resource management. This will also include performance management and exploitation of opportunities for greater utilization. Resource capacity considerations will be extended to the capacity of the operational groups to resource the implications of change.

Question 8: Our resource management is best described by:

PRINCE2 project management

- | | |
|---|---|
| a | There is some recognition within the organization of the need to manage resources effectively to enable successful delivery of projects, but little evidence of resource acquisition, planning or management. |
| b | Resources are being deployed across the organization and individual projects have an approach to resource acquisition, planning or management. However, there is little evidence of consistency of approach. |
| c | The organization has a centrally defined and adopted set of procedures and management processes for acquiring, planning and managing project resources. |
| d | Resource management for projects is considered at a strategic level within the organization. There is evidence of resource capacity management, through capacity planning, in order to meet project delivery needs. |
| e | Resources are deployed optimally. There is clear evidence of load balancing and the effective use of both internal and external resources across all projects. There is evidence of continual improvement. |
-

Question 9: Organization

PRINCE2 project management

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| a | Does the organization recognize projects and run them differently from its ongoing business? (Projects may be run informally with no standard process or tracking system). |
|---|--|
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- | | |
|---|---|
| b | Has the organization adopted PRINCE2 but allowed the method to be applied inconsistently across projects within the organization? |
|---|---|
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- | | |
|---|---|
| c | Has the organization adopted PRINCE2 and embedded it to align to other organizational processes, and can PRINCE2 be tailored to suit individual projects? |
|---|---|
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- | | |
|---|---|
| d | Does the organization obtain and retain specific measurements on its PRINCE2 project management performance and run a quality management organization to better predict future performance? |
|---|---|
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- | | |
|---|--|
| e | Does the organization undertake continuous process improvement with proactive problem and technology management for PRINCE2 projects in order to improve its ability to depict performance over time and optimize processes? |
|---|--|
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P2MM Model Answers

There are a number of possible answer permutations to the nine self-assessment questions presented above; the answer profile being dependent upon the assessment scope and approach being adopted by the organization.

Model Answers

The matrix presented below may facilitate in the collation of results for your self-assessment.

	Question	Focus	a	b	c	d	e	Resulting Level
1	Our organization can be best characterized as having:	Maturity						
2	Our management control is best described by:	Project						
3	Our benefits management is best described by:	Project						
4	Our financial management is best described by:	Project						
5	Our risk management is best described by:	Project						
6	Our approach to stakeholder management is best described by:	Project						
7	We deliver organizational governance by:	Project						
8	Our resource management is best described by:	Project						
9	Organization	Project						

Self-evaluation tips

Question 1 is a general question relating to the level to which the processes have been defined and established within the organization. Higher levels of process maturity being demonstrated through the extent to which the processes are quantitatively managed and whether such management information is used to optimize the processes.

If the overall judgement is that the model answer **(a)** best characterizes the current process maturity, then the organization would appear to have immature processes and only partial awareness of the three Ps. This means, in management terms, that the organization may occasionally deliver individual initiatives that produce excellent results; however, managers are likely to be working reactively, focusing on solving immediate issues, rather than proactively. Schedules and budgets are likely to be exceeded because of a lack of sound estimating techniques. If deadlines are imposed, the quality of deliverables is likely to be compromised in order to meet the schedule. For example, verification and validation activities, including reviews, may be skimmed on, if an initiative falls behind schedule.

If the overall judgement is that the model answer **(b)**, **(c)**, **(d)** or **(e)** best characterizes the current process maturity, then this is indicative of maturing processes, as shown below:

- (b)** Level 2 - repeatable process
- (c)** Level 3 - defined process
- (d)** Level 4 - managed process
- (e)** Level 5 - optimized process

Levels 3 - 5 are representative of a mature organization that has an organization-wide ability for managing initiatives based on standardized, defined management processes. These processes can be tailored to meet specific organizational needs and are increasingly likely to be updated whenever necessary with improvements developed and implemented in accordance with a sound business case and development plan.

At the higher Levels of maturity (Levels 4 and 5), the organization will have the knowledge and quantitative information against which to review performance and evaluate schedules and budgets, ensuring that these are realistic and achievable.

Answers to Questions 2-8 can be collated on the matrix above. The number of answers will depend upon the scope of the assessment i.e. whether portfolio and/or programme and/or project management has been included, and also the number of perspectives that are being considered.

It should be noted that the Level being attained for each Perspective and within each model (PfM3, PgM3, and P2MM) may be different, as shown in the diagram, below. Answers that are mainly (a) for a particular Perspective represent Level 1, through to mainly (e) representing Level 5. Level 1 is the lowest level of maturity and this basic awareness of the importance of a particular perspective is built upon in an incremental fashion as depicted in the P3M3 model answer specification.

Example Assessment of Process Perspectives

				Level 4		Level 4
Level 3		Level 3		Level 3	Level 3	Level 3
Level 2	Level 2	Level 2	Level 2	Level 2	Level 2	Level 2
Level 1	Level 1	Level 1	Level 1	Level 1	Level 1	Level 1
Management Control	Benefits Management	Financial Management	Stakeholder Engagement	Risk Management	Organizational Governance	Resource Management

The answer to Question 9, provides an overall organizational capability maturity evaluation for Portfolio and/or Programme and/or Project Management. If all of the Perspectives have been assessed within a particular model (PfM3, PgM3, P2MM) then the capability maturity evaluation is likely to be a mean average of the maturity across the seven perspectives. For example, the above assessment of Project Management resulted in the following Level scores: 3,2,3,2,4,3,4. The mean average for the series is 3 and therefore the overall project management capability maturity evaluation would be Level 3.

However, do remember that the self-assessment is subject to a degree of optimism bias and that a facilitated assessment may result in a Level 2 evaluation, although should not be any lower, if the self-assessment has been conducted properly.

A further cross-check is recommended with the result from Question 1. If question 1 results in a Level that is lower than Question 9, then it is likely that there is a high degree of variation in the maturity for different Perspectives. Under these circumstances, the overall capability maturity evaluation should reflect the lower Level score.

Next Steps

The self-assessment has enabled the organization to gain an overall view of its Maturity Level for Portfolio and/or Programme and/or Project Management. Process capability across seven perspectives applicable to all of the models (PfM3, PgM3, and P2MM) will also have been obtained and can be used to profile the current strengths and weaknesses.

In interpreting the results, it is recommended that the detailed Attributes within the P3M3 and P2MM models for a particular Level and Perspective are reviewed to verify the accuracy of the self-assessment. If the organization wants to use the self-assessment results as the basis of an improvement initiative, then the assessment provides a valuable snapshot of where the organization stands currently.

The next step is to consider where the organization wishes to be positioned in future. It should be recognized that the optimal level may not be Level 5 across all Perspectives or all three models, and business needs in terms of the optimal level of performance, the business case for any process improvement initiative and what the organization feels able to achieve and sustain needs to be considered.

Should improvement in capability with regard to certain perspectives be deemed necessary, then in planning an improvement initiative, the detailed Attributes for the next level above the current assessed level should be reviewed and become an integral part of the improvement plans.

If the organization requires further assistance or a formal review, additional information can be found at www.p3m3-officialsite.com. Further information and assistance on using P3M3 and P2MM, including details of formal reviews and consultancy services, can also be found via the official P3M3 website.

Summary Table

	Portfolio Management Level	Programme Management Level	PRINCE2 Project Management Level
Management Control			
Benefits Management			
Financial Management			
Stakeholder Engagement			
Risk Management			
Organisational Governance			
Resource Management			

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the central OGC Service Desk
about all aspects of
OGC business.

The Service Desk will also
channel queries to the
appropriate second-line
support. We look forward
to hearing from you.

You can contact the Service
Desk 8am – 6pm Monday
to Friday:

T: 0845 000 4999
E: ServiceDesk@ogc.gsi.gov.uk
www.ogc.gov.uk

Press enquiries

T: 020 7271 1318
F: 020 7271 1345

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