

MSP BLUEPRINT



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1. PURPOSE

Describes the way the organisation will deliver the capabilities described in the Vision Statement, including the intermediate milestone points along the way. (Rarely capable of development in a single pass).

2. DOCUMENT BENEFITS

Used to maintain the programme's focus on delivering the required transformation and benefits during the lifetime of the programme

3. BUSINESS MODEL

The revised business processes describing the 'to be' situation. Comparing against the 'as is' will assist the understanding of the changes required to deliver the programme vision.

4. OPERATIONAL MEASURES

Operational measures of costs, performance, service levels for the transformed organisation. Also includes the identifying of the in-process measures necessary to deliver the capabilities within the programme vision.

5. ORGANISATION STRUCTURE

Organisation structure, staffing levels, roles and skills for the transformed organisation.

Describes the proposed organisation that will be able to demonstrate the capabilities.

6. INFORMATION SYSTEM

Information systems, tools, equipment and other facilities required for the transformed organisation. Identifies the tools and technology required by the proposed organisation to achieve the operational measures, through adoption of the business processes.

7. SUPPORT SERVICES

Support services, costs, performance, and service levels to enable the transformed organisation to operate efficiently and effectively. Describes the SLA requirements necessary to enable the effective performance of the revised business processes.

8. DERIVATION

- **VISION STATEMENT**

Describes the end goals of the Programme.

- **PROGRAMME MANDATE**

The overall programme objectives positioned within the organisations mission, goals and strategies.

- **PROGRAMME BRIEF**

The approved programme objectives, including estimates, benefits and risks.