YaSM data object model

YaSM data object model diagram showing the relationships between key data objects in the YaSM framework.

Key data objects and relationships include:

- **Service management policies** — relates to — **Process model**
- **Process operation manual** — relates to — **Process model**
- **Process review plan** — relates to — **Process model**
- **Process metric** — relates to — **Process model** — is input for — **Strategic assessment report** — provides basis for — **Strategic objectives**
- **Strategic plan** — is based upon — Strategic objectives
- **Process review report** — is input for — **Process improvement plan - PIP** — is input for
- **Budget request** — is input for — **Financial budget** — is based upon — **Financial report** — is input for
- **Specification of financial data categories** — provides structure for — Financial budget / Financial report — provides structure for — **Indirect cost allocation table** — supports — Financial report
- **Service portfolio review report** — analyzes — **Service portfolio** — contains — authorizes service activation in — **Service readiness confirmation** — is input for — **Test report** — is input for — **Test script** — is based upon — **Requirements specification** — is based upon — **Service implmnt. blueprint**
- **Customer portfolio** — contains — **Customer service agreement** — refers to — **Service definition**
- **Complaint record** — refers to customer in — Customer portfolio
- **Customer survey questionnaire** — is based upon — **Customer survey evaluation** — is input for
- **Customer meeting minutes** — is input for
- **Operational service agreement** — refers to — Service definition
- **Supplier portfolio** — contains — **External service agreement** — refers to
- **Supplier meeting minutes** — relates to — Supplier portfolio
- **Underpinning security policy** — relates to — **Register of security risks** — is input for
- **Security operation manual** — relates to
- **Security review report** — relates to — is input for — **Security improvement plan** — relates to
- **Project charter** — is based upon — **Project plan** — is based upon
- **Project issue log** — is input for — **Project status report** — is input for — **Project review report**
- **Service continuity plan** — relates to — **Register of managed disaster events** — is input for
- **Continuity operation manual** — relates to
- **Guideline for disaster events** — relates to
- **Index of disaster-relevant information** — relates to
- **Continuity review report** — relates to — is input for — **Continuity improvement plan** — relates to
- **Compliance register** — relates to — **Compliance review report**
- **Skills inventory** — relates to — **Skills development plan**
- **Technology guideline**
- **Change model** — relates to — **Change record** — is related to — relates to — **CI record** — defines types of — **Configuration model** — relates to — **Configuration audit report**
- **Change record** — is input for — **CAB meeting minutes** / **Change assessment report**
- **Service request record** — refers to — **Service request model**
- **Incident record** — refers to — **Incident model** — refers to — **Problem record** — refers to
- **Change schedule** — is input for — **Planned service outages** — is input for — **Service operation manual** — is input for — **Service review report** — is input for — **Service improvement plan - SIP**
- **Post-implementation review report** — is input for — Project review report
- **Recovery plan** — is input for — refers to — Service operation manual
- **Service quality report** — is input for — relates to

Note: This diagram is not a complete data model as known from software engineering. Rather, it is meant to provide an overview of the key relationships between the YaSM data objects and to facilitate an understanding of each object's relevance within the YaSM framework.